

Available Azure Active Directory Sync Data

Last updated by | Erik Ralston | Nov 11, 2022 at 8:43 AM CST

This article is meant to describe the types of users and groups that can be synchronized by the [Azure Active Directory \(AAD or AD\)](#) directory sync subsystem of [Soundbite.AI](#). If you have more questions, please contact [Soundbite Customer Support](#).

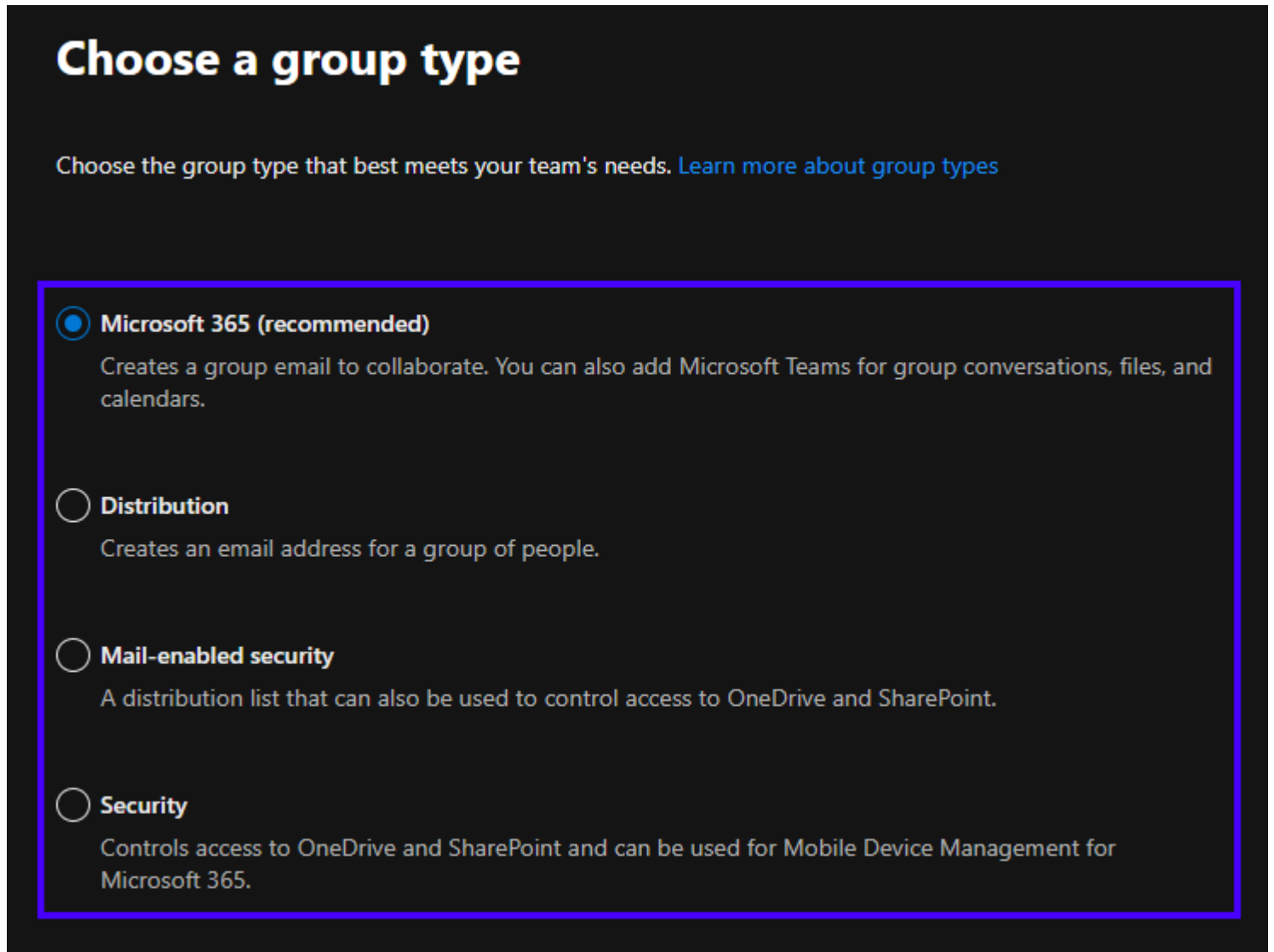
Groups

There are multiple places where one can create collections of users in Microsoft 365. In the Groups View of the [Microsoft 365 Admin Center](#) area, the [Exchange Admin Center](#), and the [Azure Portal Active Directory Groups blade](#). Almost all group types are supported.

The following graphics highlight supported types:

Microsoft 365 Admin Center Groups

The core group creation experience creates types that are ALL available as group types in the AAD Directory Async for Soundbite:



Choose a group type

Choose the group type that best meets your team's needs. [Learn more about group types](#)

- Microsoft 365 (recommended)**
Creates a group email to collaborate. You can also add Microsoft Teams for group conversations, files, and calendars.
- Distribution**
Creates an email address for a group of people.
- Mail-enabled security**
A distribution list that can also be used to control access to OneDrive and SharePoint.
- Security**
Controls access to OneDrive and SharePoint and can be used for Mobile Device Management for Microsoft 365.

When syncing a group, only its **members** will be synced. The M365 **owners** category is viewed as the delegated moderator in M365 and is not considered as participants who should be notified nor consume content in Soundbite unless they also appear as members of the group.

When syncing a group, all members will arrive in the Soundbite group as having conventional membership to that group. They do NOT gain "owner" status in Soundbite even if they are owners in the M365 group. This is to enable Soundbite admins to enable content management in Soundbite separately from the structure of the M365 directory. The owners of the group do still have the authority to add/remove members in M365, thus adding/removing them on the next sync with Soundbite; however, that ability does not translate to being the content owner for that group in Soundbite.

All Company Group

Newer M365 tenants (June 2020 or later) populate with a group called "All Company" that dynamically includes all accounts in the organization:


Active groups

It can take up to an hour for new distribution groups and mail-enabled security groups to appear in your Active groups list. If you don't see your new group yet, [go to the Exchange admin center](#).

[Learn more about group types](#)

Microsoft 365 Distribution list Mail-enabled security Security

 Add a group  Export  Refresh

	Group name ↑	Group email	Sync
	<u>All Company</u>	allcompany@soundbitetest.onmicrosoft.com	

Due to the unique nature of this group, it is not normally synced even when Soundbite is in the "All Groups" sync mode. If you want to replicate the utility of this group, please choose the "All Users" sync behavior, which pulls the same audience of everyone in the organization, but also supports pre-2020 organizations that do not necessarily have this group.

Exchange Admin Center Groups

The Exchange Admin Center offers three of the same options from the M365 Admin Center which are supported, plus one additional type of distribution list that is NOT supported.

Choose a group type

Choose the group type that best meets your team's needs. [Learn more about group types](#)

Microsoft 365 (recommended)

Allows teams to collaborate by giving them a group email and a shared workspace for conversations, files, and calendars. In Outlook, these are called Groups.

Distribution

Creates an email address for a group of people.

Mail-enabled security

Sends messages to all members of the group and gives access to resources like OneDrive, SharePoint and admin roles

Dynamic distribution

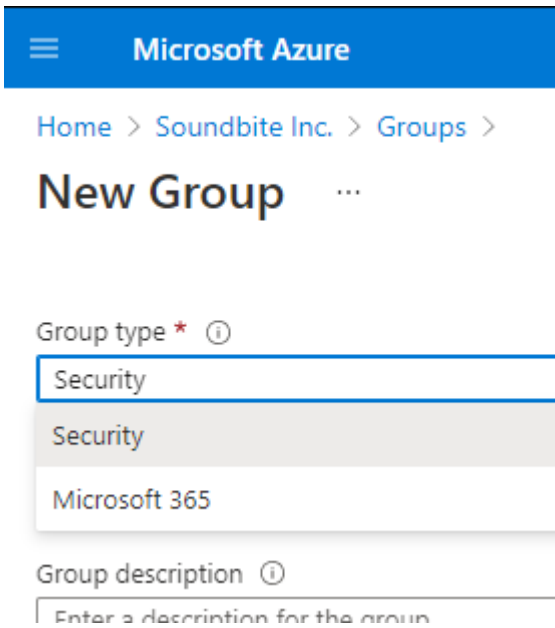
Sends email to all members of the list. The group's membership list is redefined each time a message is sent, based on the filters and conditions you set.

The [Dynamic Distribution Group](#) type does not create an AAD group because its membership is determined when sending each individual message, this it cannot be synced via this AAD integration.

NOTE: Distribution list is an available type; however, nested lists within lists are NOT currently supported.

Active Directory Groups in Azure Portal

As of this writing, the [Add AD Groups blade in the Azure Portal](#) is only able to make Security Groups and M365 groups, which are both supported.



Microsoft Azure

Home > Soundbite Inc. > Groups >

New Group ...

Group type * ⓘ

- Security
- Security
- Microsoft 365

Group description ⓘ


Enter a description for the group

Users

There are multiple types of users in M365, including:

- Users within your Organization
- Guest users with Organization Accounts
- Guest users with Personal Accounts

Each of these account types is currently synced to Soundbite and will appear in your list of users under the "Settings" view in the Soundbite Web App. **However, as of this writing, collaboration features with guest accounts are NOT enabled. Despite appearing in the list, those users will NOT be able to log in to your organization.**

As of this writing, Soundbite does NOT support personal accounts for signing into services, only Office 365 "Organization" accounts. Support for O365 guest users is coming soon using the current O365 login system; however, support for personal accounts hinges on expansion of supported login services to include third-party providers via [Azure Active Directory B2C](#) .

When a user is added to the Soundbite system, they are tracked via their e-mail to offer a unique and system-agnostic identifier for them. Subsequent changes to the name, phone, or other profile information attached to that e-mail will cause an update in Soundbite that reflects the new values. However, changing the e-mail itself will result in a new record being created as if one had added a new user to the system.